



Name: Volkova Iuliia

Country: Russia

Date: 27.10.16

Treatment: Cardiac

Doctor: Bala Krishnan, Ravi Kumar, Suresh Rao,

Fortis Malar Hospital

52, 1st Main Road, Gandhi Nagar, Adyar,
Chennai, Tamil Nadu - 600 020

Tel : +91 44 4289 2222

Fax : +91 44 4289 2293

Emergency : +91 44 4933 4933

E-mail : contactus.malar@fortishealthcare.com

Website : www.fortismalar.com

The letter is dedicated to Fortis Malar Hospital in Chennai and to the kindest staff I've ever seen.

When I was on the way to India, I couldn't imagine the things, I should have expected, but even after first day of visiting clinic, I was amazed by warm attitude of the whole staff and especially of Dr. Bala Krishnan, Dr. Ravi Kumar and Dr. Suresh Rao. Their professionalism, attention and care helped me to renew my normal life.

Although I arrived for serious operation (heart and lungs transplant), after two monthes of taking treatment and being near doctors and nurses, the transplant has been postponed later. Those news made me and my family happy, because we got the hope.

In conclusion, I would like to thank people, working in Fortis Malar Hospital. During treatment I was surrounded by their smiles and friendship, that warmed my soul every day.

Volkova Iuliia

FORTIS MALAR HOSPITALS LIMITED

Regd. Office: Escorts Heart Institute and Research Centre, Okhla Road, New Delhi - 110 025.
Tel: +91 11 2682 5000 Fax: +91 11 4162 8435 CIN: L85110DL1989PLC276986

Fortis SPECIALITY Hospital